

TA NHLUVUKO

2012 JAN/FEB/MAR

EXCLUSIVE:

LESOTHO DELEGATION IN MPUMALANGA

EARLY WINTER GIFTS FOR ELDERLY

**COMMUNITY CAREGIVER
GRADUATION CEREMONY**



Social Development

Department:
Social Development
MPUMALANGA PROVINCE



Unlocking **Potential**



The NDA continues to play a critical role in contributing towards the eradication of poverty. This is achieved through provision of grants to civil society organisations that carry out development projects of poor communities. The agency also capacitates civil society organisations to enable them to run sustainable programmes.

An appeal is made to the private sector and other organisations to partner the NDA in fighting poverty.

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CONTENTS

- 07** Editor's letter
- 07** HOD's letter
- 08** MEC's letter
- 10** **PUBLIC PRIVATE PARTNERSHIP IN ACTION**
The family survived by hand outs from the community members of Cork Village in Bushbuckridge
- 12** **LESOTHO DELEGATION**
IN MPUMALANGA
- 15** **ELDERLY RECEIVE EARLY**
WINTER GIFTS
- 18** **COMMUNITY CAREGIVER**
GRADUATION CEREMONY
- 21** MOTIVATIONAL WORD
SOCIAL WORK
- 22** UPCOMING EVENTS
April/May/June

08



**MEC FOR HEALTH AND
SOCIAL DEVELOPMENT
Dr Clifford Mkasi**

CONTENTS

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Social Development

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MPUMALANGA PROVINCE



SOCIAL DEVELOPMENT SERVICES

FAMILIES

- Shelter for Destitute Families
- Marriage Enrichment
- Family Support

COMMUNITY DEVELOPMENT

- Profiling of Households and Communities
- Funding and Support to Community Based Initiatives
- Facilitate Registration of NPOs/CBOs
- NPOs Support and Capacity Building

WOMEN AND VICTIM EMPOWERMENT

- Shelter for Abused Women
- Victim Empowerment
- Counselling
- Skills Training and Development
- Income Generating Activities

BURSARIES

- Social Worker

OLDER PERSONS

- Counselling
- Residential care facilities
- Service centres
- Home based care
- Skills training and development

PERSONS WITH DISABILITIES

- Counselling
- Residential Care
- Protective Workshop
- Day Care Centre for Children with disabilities
- Home Based Care
- Skills, Training and Development

CHILDREN

- Foster care
- Alternative Care
- Adoption Services
- ECD and Partial Care
- Child Protection Services
- Child and Youth care Centres

YOUTH DEVELOPMENT

- Funding of NPOs rendering youth development services (Youth Development Centres)
- National Youth Service Programme
- Life Skills Programmes
- Youth Empowerment Programmes
- Socio-economic development programmes

CRIME PREVENTION AND SUPPORT

- Counselling
- Diversion Programmes
- Secure Care Facilities
- After Care Services
- Skills Training and Development

SOCIAL RELIEF

- Counselling
- Material assistance for families in distress

SUBSTANCE ABUSE

- Counselling
- In-Treatment Centres
- Out-Patient Treatment Centres
- After Care Services
- Skills Training and Development

NPO SUPPORT

- Funding of NPOs
- Monitor Compliance to Norms and standards
- Quality Assurance

HIV AND AIDS

- Psychosocial Support
- Home Community Based Care
- Skills Training and Development
- Child Care Fora
- Drop in centre

VISION

A caring, humane and developed society.

MISSION

To provide equitable, integrated and quality sustainable social development services in partnership with all stakeholders to eradicate poverty, protect vulnerable groups in communities of Mpumalanga.

Toll Free Number
0800 20 40 98





LESOTHO Delegation In Mpumalanga

VISION

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To provide equitable, integrated and quality sustainable social development services in partnership with all stakeholders to eradicate poverty, protect vulnerable groups in communities of Mpumalanga.

DISCLAIMER

Opinions expressed in this publication do not necessarily reflect those of the Mpumalanga Provincial Government, MEC or the management of the Department of Social Development. Although care has been taken to verify the accuracy of information the editorial team of this publication take no responsibility for any inaccuracies.



PUBLIC PRIVATE PARTNERSHIP IN ACTION

The family survived by hand outs from the community members of Cork Village in Bushbuckridge.



Elderly receive early WINTER GIFTS

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Social Development

Department:
Social Development
MPUMALANGA PROVINCE

A caring, humane and developed society.

BATHO PELE PRINCIPLES

Toll Free Number
0800 20 40 98

Consultation

Citizens should be consulted about their needs

Service Standards

All citizens should know what service to expect

Redress

All citizens should be offered an apology and solution when standards are not met

Access

All citizens should have equal access to services

Courtesy

All citizens should be treated courteously

Information

All citizens are entitled to full, accurate information

Openness and Transparency

All citizens should know how decisions are made and departments are run

Value for money

All services provided should offer value for money

Encouraging Innovative And Rewarding Excellence

Recognise individual and team performance

You have a right to excellent services

Customer Impact

Inform customers about their rights in terms of Batho Pele

Integrated and coordinated approach

Towards an integrated public service

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MPUMALANGA
A Pioneering Spirit



Editor's Note
Mr. Ronnie Masilela

Welcome back to the final edition of the 2011/ 2012 financial year.

As a caring Department, Social Development has in the past 12 months strengthened its relations with its agencies; SASSA, NDA, private sector companies and other Government Departments to bring about the envisaged society.

Together with the agencies and other Government Departments, the Department managed to change people's lives for the better. These include child headed households, older persons and persons with disabilities amongst others.

Services to children received a huge boost when a campaign on Early Childhood Development was launched. The campaign encourages all organizations working with children to register with the Department. It is through these services that the lives of many orphaned and vulnerable children are well looked after and well groomed.

36 Youth Development Centres were funded to provide youth development services which include career guidance, job preparedness, entrepreneurship development, life skills, business counseling. All these services are continuing and are targeting the youth.

The Department hosted a successful summit on Not-For-Profit Organisations (NPO) with NPOs and other stakeholders in the social sector to strengthen relationship with the stakeholders. Communication with the NPO has as a result of this summit been strengthened.

The Mpumalanga Provincial Drug Master Plan was launched in June 2011, where key role players were in attendance. These include SAPS, SANCA and community members. Resolutions taken at the summit include amongst others; establishment of Local Drug Action Committees and District Drug Action Committees to deal with issues of Substance Abuse at a local level.

In the next 3 months, the Department will have the 2012/ 2013 Policy and Budget Speech tabled and celebrate the International Family Day in May, Child Protection Week from May to June, International Children's Day in June and the International Day against Drug Abuse and illicit Trafficking. As a member of the Community you are once again called upon to take part in these celebrations and making inputs on how best can social development services be delivered in your area.

Happy reading!



HEAD OF DEPARTMENT
Ms. Ningi Mlangeni

As a Department of Social Development, we are proud of the strides in making the lives of people in the Province better. While we acknowledge the challenges that still lie ahead, we remain confident that as a collective, together with our agencies, community members and other stakeholders, we will be able to do even more.

Together with Build-it Hardware, we were able to provide shelter to a needy family in Mkhuhlu. This has demonstrated to us that with the assistance of and collaboration with the private sector and community members we can make Mpumalanga a place of hope.

The Thogomelo Graduation that took place in Emalahleni's TUT Campus on 30 March 2012 has taken the great work of community care givers to another level as over 100 care givers were recognized and have graduated. As a provincial Department, we remain grateful for the good working relations and support we enjoy from the USAID and the National Department of Social Development.

We have a number of events lined up for this new financial year, including the opening of the Ka-Maqhekeza, Carolina and Marapyane Offices which will take place later in the year. We hope that our communities will access social development services closer to where they live. We are taking Government to the People.

We have had an opportunity to share our experiences with a delegation from Lesotho recently. As countries we were able to learn from one another. We were humbled by the fact that the National Department of Social Development chose to send the delegation to our Province.

On 15 May 2012, the Department will be celebrating the International Day of Families. It will be a day when we celebrate the importance and highlight the responsibilities of families. There are community dialogues that have been planned. It is these dialogues that enable us to identify the challenges facing our people. We are confident that the work done by our officials on the ground will yield results.

We call on all our stakeholders to come on board because we believe that together we can do more.



**MEC FOR HEALTH AND
SOCIAL DEVELOPMENT
Dr Clifford Mkasi**

Greetings,

I hope you are in good health and still a caring citizen. The 2011/ 2012 financial year has finally come to an end. It has presented a number of opportunities for the Department and its agencies. The lives of people have changed for the better. Early Childhood Development Centres, Youth Development Centres, Home Community Based Care Centres and others were funded to delivery social development services to areas mostly in rural areas.

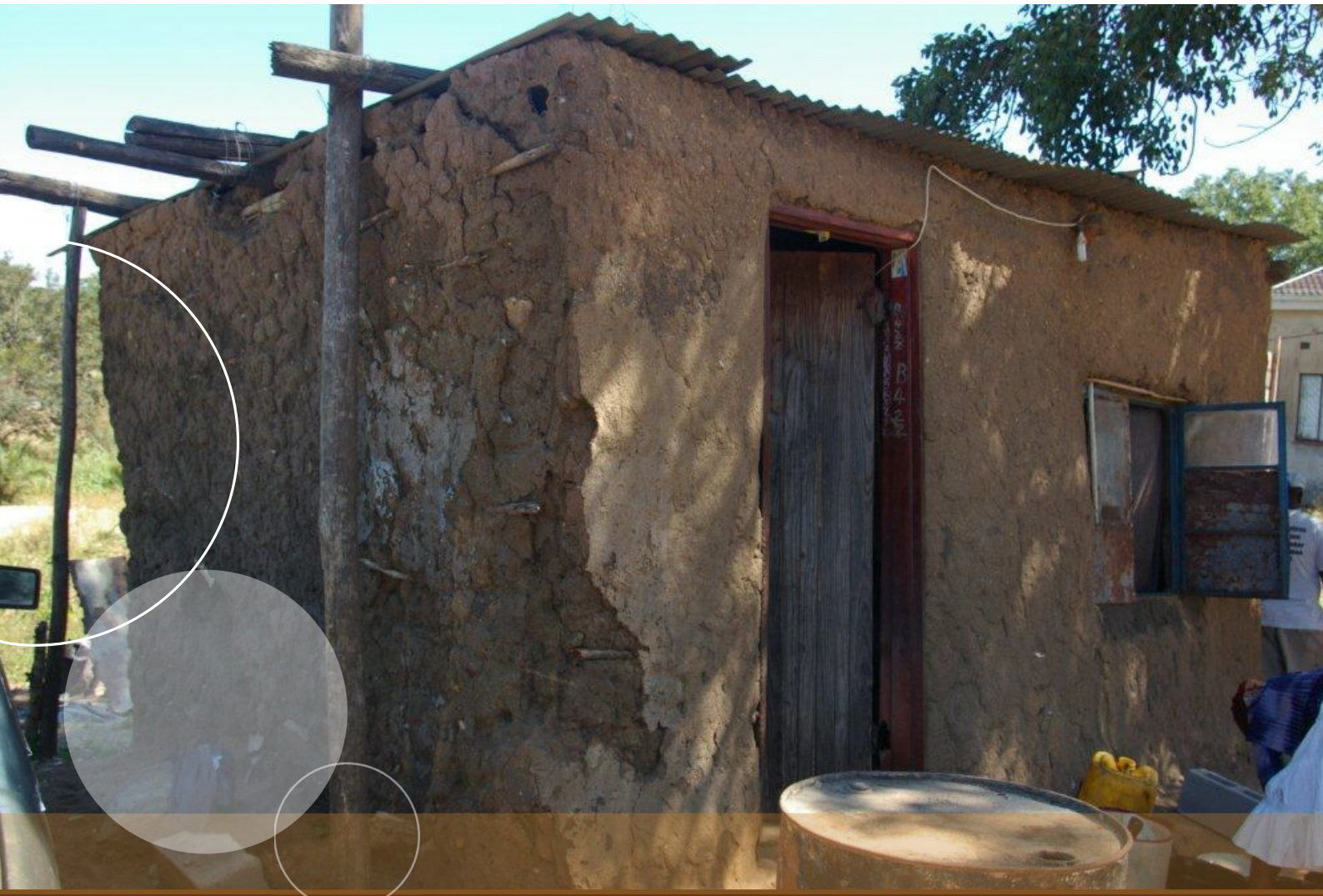
We remain confident that the huge amount of work that lies ahead of us in the new financial year will be executed well if the partnership between Government, its agencies and community members continue to be stronger and pull together to achieve a caring, humane and developed society.

Our offices are spread all over the province and have a plan to continue open new ones in the new financial year. I call upon members of the community to make use of these offices to access services to children, young people, elderly, and persons with disabilities, women and families in general. These services include amongst; counseling, residential care facilities for older persons, foster care, adoption services, child and youth care Centres, victim empowerment, funding of the Not-for- Profit Organisations (NPO), psychological support, drop in Centres and family support. Our dedicated social workers, social auxiliary workers, community development practitioners are well equipped to assist with social problems affecting your wellbeing at home.

We are looking forward to yet another year of great success and improvement of people's lives.

I thank you.





Public Private Partnership In action

The Calcutta Victim Empowerment (VEP) Centre in Mkhuhlu with a local Social Worker has identified a family of ten which lives in a one roomed mud house.

The Sambo family was identified during the school visit campaign done by the Calcutta VEP and the Department of Social Development when they found a destitute child and decided to visit her family, upon arrival they discovered housing, economic and social problems.

The family used to survive by hand outs from community members of Cork Village in Bushbuckridge.

Social workers are currently working together with Home Affairs to help provide the family get Identity Documents.

Constable Mtungwa who is a member of the VEP and Sambo housing project coordinator said they requested Build It Hardware from Mkhuhlu to assist in donated building materials; Obed Constructions donated bricks; VEP members donated food from their own pockets; Correctional Services brought in labourers through community service of ex-convicts and Community Workers Programme members who assisted with labour. ➤



The aim of the four roomed house for the Sambo family is to protect the children from sexual abuse and restoring the family's dignity.

Sepedi se re

“Mpiri o tee a o lle”

when translated

“Working together we shall build communities”. •



Lesotho Delegation In Mpumalanga



Delegates from the Lesotho Government visited South Africa on 14 and 15 March 2012.

They started in Pretoria on 14 March and moved to Mpumalanga on 15 March 2012. This was a special visit to the National and Provincial Department of Social Development to learn and copy good practises in the social services sector.

Focus areas were HIV and AIDS, Early Childhood Development (ECD) and Youth.

The delegation and senior officials of the Department both National and Provincial, embarked on a tour to Centres that provide social development services. ►





[*paying the right social grant, to the right person,
at the right time and place. NJALO!*]



Mandate of SASSA

Vision

To provide world-class social security services.

Mission

To administer quality social security services, cost effectively and timeously using appropriate best practices by:

Developing and implementing policies, programmes and procedures for effective and efficient social grants administration system;

Paying the right grant amount, to the right person at the right time, and at the most convenient place that he/she may choose;

Delivering innovative, cost effective and efficient services to individuals, their families and community groups via multi- and easy access channels using modern technology.

Values

The Constitution and the *Batho Pele* Principles forms the foundation of our values, which are:

- Promotions and protection of human dignity
- Confidentiality
- Integrity
- Fairness
- Transparency
- Equitability

SASSA is an Agency under the Department of Social Development. Established nationally in April 2006 is mandated to ensure the provision of a comprehensive social security services against vulnerability and poverty within the constitutional and legislative framework.

There are currently eight (8) types of grants under the Social Assistance provided by the Agency, namely:

- Grant for elder persons,
- Disability grant,
- War veteran's grants,
- Care dependency grant, foster child grant,
- Foster child grant
- Child support grant,
- Grant-in-aid, and
- Social Relief of Distress

For more information on the various types of grants call SASSA toll free number on 0800 60 10 11 or call the customer care unit on 013 754 9340.

[www.sassa.gov.za • 0800 60 10 11]



Elderly receive early winter gifts

The Deputy Minister of Social Development, Ms Maria Ntuli ➤





Elderly receive early winter gifts

The Deputy Minister of Social Development, Ms Maria Ntuli ➤



The Deputy Minister of Social Development, Ms Maria Ntuli hosted an educational awareness campaign on 19 and 26 March 2012 in the Dr JS Moroka Local Municipality and Thembisile Hani Local Municipality; respectively.

The prime aim of this educational awareness campaign was to highlight the plight of older persons and educate them about their rights as enshrined in the Constitution of South Africa.

With a variety of roles to play in the households,

“this campaign educates older persons about their rights”

thus ensuring a dignified treatment by members of family and society at large. ➤

In addition to these roles,

“older persons also have a responsibility of raising and nurturing their grandchildren”

.....including those who are orphaned as a result of social ills such as HIV and AIDS.

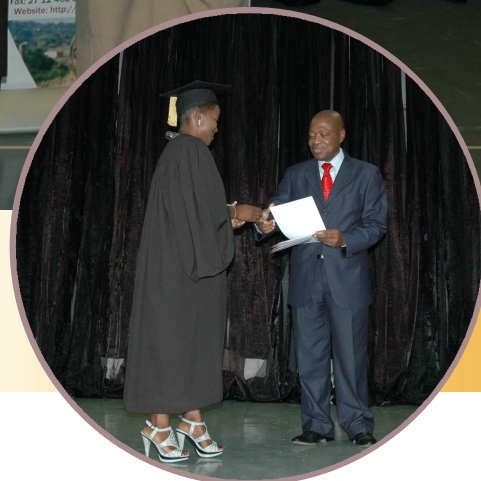
The Deputy Minister handed over blankets and food parcels to the grannies.

“We are thankful and grateful to the Department for reminding us of our rights as older persons. I also wish that our children were part of this gathering so that they can hear and understand what our rights are, as older persons” said Gogo Nomvula Zulu. ◆





COMMUNITY CAREGIVER GRADUATION CEREMONY



eMalahleni TUT Campus on Friday, 30 March 2012

The National Department of Social Development, in collaboration with USAID, has initiated the Thogomelo Psychosocial Support Skills Development Programme which offers South Africa's first accredited training in psychosocial support and child protection for community caregivers. It is aimed at improving the quality of care and protection of children made vulnerable by HIV and AIDS, poverty, abuse, neglect and exploitation.

"Thogomelo"
is a Tshivenda
word meaning
"to care for". ➤





COMMUNITY CAREGIVER GRADUATION CEREMONY

The HIV epidemic has impacted severely on South Africa's children many of whom have become orphans. In response to this and other challenges, thousands of ordinary people have stepped up to volunteer in their communities. Community caregivers support children's access to food, social benefits, education, health services and psychosocial support. However, these individuals have limited support for themselves, and no career paths.

Operating on the premise that a supported caregiver is a more effective caregiver and working in collaboration with the Health and Welfare Sector Education and Training Authority (HWSETA), South Africa's skills development regulatory body, the project aims to facilitate entry level jobs and a career path for this hitherto unrecognized component of the social welfare workforce.



Three Skills Development Programmes in psychosocial wellbeing, child protection and supportive supervision are delivered by training service providers in all provinces. The graduation ceremony therefore recognises the first group of 101 learners whose results have been successfully endorsed by the HWSETA.



“For me, being a caregiver is a calling, it needs commitment and passion. ►

MOTIVATIONAL WORD SOCIAL WORK

16 March: International Social Worker's Day

Professional Social Work Month Proclamation

WHEREAS Social Workers provide valuable services to empower all members of society to enhance their lives, doing so for very low wages, often becoming members of the working poor themselves;

WHEREAS Social Workers advocate for the worth and dignity of others, while often suffering mightily at the hands of their employers;

WHEREAS Social Workers are highly educated and hard-working professionals, who typically sacrifice their personal lives by carrying pagers, palm pilots, and cell phones on their days off;

WHEREAS Social Workers respect the worth and dignity of their clients, while frequently enduring their verbal abuse and physical threats;

16 March is annually celebrated as International Workers Day. The MEC for Health and Social Development, Dr Clifford Mkazi calls on social work supervisors and employers everywhere to recognize their staff with a much-deserved gesture of appreciation.



Department
of Social Development

UPCOMING EVENTS

APRIL/MAY/JUNE

2012

APRIL 2012

27 April
Freedom Day

MAY 2012

15 May
International Family Day

17 May
Policy and Budget Speech

22 May
Media Launch of Child Protection Week

28 May – 03 June
Child protection Week

29 - 30 May Community Development
Profecitioner Professionalism
Roadshow

JUNE 2012

28 May – 03 June
Child Protection Week

01 June
International Children's Day

26 June
International Day Against
Drug Abuse and Illicit Trafficking



Social Development

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MPUMALANGA PROVINCE

Department of Social Development CONSUMER SERVICE CHARTER

Contact us

Your voice counts.

We want to hear from you.

You can tell us how are doing, or report

poor service or misconduct

by requesting to see a supervisor.

Or you can call the following number:

Toll-Free: 0800 20 40 98

Tel: 013 766 3428

COMMENTS

Lets us hear what you think!

PLEASE SEND YOUR COMMENTS, STORIES, JOKES TO:
VivianS@social.mpu.gov.za or FeliciaNT@social.mpu.gov.za
or contact us at communication on:
(013) 766 3715/ 3647

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