

# **PREMIER HANDS OVER NEW** TRADITIONAL COUNCIL OFFICES



n a significant move to support and strengthen the institution of traditional leadership, the Premier, Ms. Refilwe-Mtshweni Tsipane together with , Acting MEC, Mr. Speed Mashilo recently handed over three (3) newly constructed state-of-the-art offices to Mathibela, Hoxani and Ba Kgatla Ba Mmakau Traditional Councils.

This initiative is aimed at providing the necessary infrastructure and resources for traditional leaders to effectively carry out their duties and serve rural communities. The traditional councils play a crucial role in the governance and administration of traditional communities. They serve as a link between the government and the grassroots, ensuring that the needs and concerns of the people are adequately represented and addressed.

The handing over of these newly constructed offices signifies a milestone in the government's commitment to decentralise services and improve access to government resources. By bringing these services closer to the people, the government aims to enhance transparency, accountability and responsiveness in governance.

The state-of-the-art traditional council offices are equipped with modern amenities such as conference rooms, kitchens and comfortable waiting areas for visitors to ensure efficient service delivery. These facilities will not only streamline administrative processes but also create a conducive environment for citizens to engage with government officials.



Co-perative www.wears. Vision governance metabolic governance co-perative governance perative governance metabolic governance co-perative governance perative governance metabolic governance co-perative governance perative governanc

A newly built conference facility capable of hosting over 100 people will enable the traditional councils to hold community meetings, marking a significant shift away from holding meetings under the trees. With enhanced infrastructure and resources, traditional leaders will be better equipped to resolve conflicts and promote development initiatives. The construction of these offices has also had a positive impact on the local economy, creating job opportunities and boosting local businesses.

The handover events were attended by government officials, senior traditional leaders, community members, and other stakeholders. The events were marked by speeches, cultural performances, and a tour of the new offices, showcasing the government's commitment to serving the people.

The acting MEC for Cogta, Mr. Speed Mashilo, highlighted the significance of the event, saying that it marks a new era of cooperation between the government and traditional leadership. "Today's handover marks a significant milestone in our efforts to strengthen our partnership. We believe that together, we can achieve great things for our communities," said Mashilo.

In her remarks, the Premier emphasised the importance of traditional leaders in promoting good governance and community development. She lauded the efforts of all stakeholders involved in the construction of the offices and urged traditional leaders to use the facilities wisely for the benefit of their communities.

Overall, the handing over of the state-of-the-art traditional councils' offices is a significant step towards bringing government services closer to the people. It is a testament to the government's dedication to improving governance, fostering community participation, and enhancing the quality of life for all citizens, concluded Premier.

In response, the Senior Traditional Leaders of Mathibela Traditional Council, who is also the Chairperson of the MPHTKL, Kgoshi Lameck Mokoena, said, "I am overwhelmed with joy and gratitude as we gather today to celebrate this milestone moment.

As traditional leaders, we are responsible for upholding the customs and traditions of our forebears while also working towards the betterment of our communities. This offices will serve as a hub for our activities, allowing us to engage more effectively with our people, provide guidance, support and promote unity and cohesion."

He further urged community members to take pride in this new facilities and to continue working together towards a common goal. "Let us continue to build bridges rather than walls and to foster a spirit of cooperation and collaboration that benefits all," concluded Mokoena.







co-operative governance & traditional affairs MPUMALANGA PROVINCE REPUBLIC OF SOUTH AFRICA

Internal Newsletter May 2024 Issue No.02 of 2024/25

# Editor's Note

South Africa celebrate Africa Month which can lead to low voter turnout, and Africa Day annually in May, along voter apathy, and electoral fraud. The with the rest of the continent. This Cogta program is designed to address annual celebration is a testament to the these challenges by providing training continent's unwavering commitment to and education on civic responsibilities, unity, deeper regional integration, and a electoral processes, and voting rights. shared destiny. These celebrations also coincide with the commemoration of 30 The momentous occasion of the handing years of freedom in South Africa.

"Celebrating 30 Years of Freedom: the Hoxani Traditional Council, marked Building a Better Africa and a Better a pivotal milestone in the rich cultural World," is a powerful reminder of the tapestry of our nation. The Premier, country's unrelenting pursuit of a brighter Ms. Rifilwe Mtshweni-Tsipane, had the future for all. The theme serves as a privilege of presiding over the ceremonial clarion call to foster a society that is built handover, serving as a poignant on the principles of equality, justice, and reminder of the enduring tradition of human dignity.

In tandem with the celebrations, the our collective identity and heritage. Department of Cooperative Governance and Traditional Affairs (Cogta) has These events not only celebrate the launched a civic education program cultural legacy of our nation but also aimed at empowering rural communities underscore the significance of these to participate in democratic elections. revered leaders in upholding the This initiative is a crucial step in promoting values and traditions that have been voter awareness and understanding, as passed down through generations. The it enables citizens to exercise their rights coronation of Hosi Fumani Nkuna serves and responsibilities effectively.

challenges accessing in information about the electoral process,

over of traditional councils' offices, tools of trade, and coronation of Hosi Fumani The theme for this year's Africa Month, Nkuna, the senior traditional leader of cultural preservation and the vital role that traditional leaders play in shaping

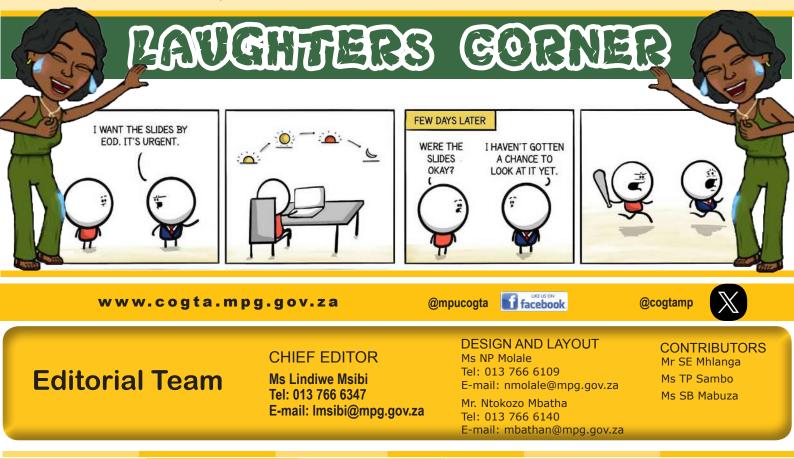
as a powerful symbol of the importance of preserving our cultural heritage and Rural communities often face significant ensuring that our traditions continue to critical thrive for generations to come.

As South Africa embarks on a new chapter in its history, the country is reminded of Nelson Mandela's wise words: "The greatest glory in living lies not in never falling, but in rising every time we fall." Today, the nation rises together, united in its quest for a brighter future.

The just-concluded elections present a unique opportunity for South Africa to rebuild, rejuvenate, and reinvigorate its nation. The road ahead will undoubtedly be filled with challenges, but the collective energy, resilience, and determination of the South African people will guide us through . As we look ahead, we are confident that our collective efforts will quide us towards a brighter future where every citizen can thrive and reach their full potential.

#### #Let'sGrowMpumalangaTogether

Your inputs and suggestions will be appreciated. Send them to Imsibi@mpg.gov.za, otherwise suggestion boxes are displayed at the reception points of our buildings including the Thusong Service Centre's as your platform to exercise the freedom of expression. Suggestions are treated with confidentiality.



# **COGTA EMPOWERS RURAL COMMUNITIES IN PREPARATION FOR THE ELECTIONS**





n the spirit of promoting democracy and ensuring the participation of all citizens in the national general elections, the Department recently conducted a comprehensive training programme aimed at equipping rural communities with essential civic education skills.

The initiative, which kicked off two weeks before the elections, targeted all the traditional councils across the Province, with a focus on empowering citizens to participate actively in the electoral process. The training sessions, were conducted by seasoned facilitators, covering a range of topics, including the importance of democracy, the electoral process, voting rights, and the role of community leaders in promoting civic engagement.

The civic education campaign is a critical step towards ensuring that all citizens, regardless of their background or location, have an equal opportunity to participate in the national general elections. By empowering traditional communities with the knowledge and skills they need to exercise their right to vote, we can promote a more inclusive and democratic society that reflects the values of our Constitution.

According to Ms. Cynthia Nkuna, Acting Director, Capacity Development, the training programme is a crucial step towards ensuring that rural communities are well-prepared to participate in the democratic process. "We believe that every citizen has the right to participate in the electoral process and have their voices heard. This training programme is designed to equip rural communities with the knowledge and skills necessary to exercise their civic duties effectively, "Cynthia emphasised.

During the training sessions, participants learned about the

history and significance of democracy, the importance of voting, and how to critically evaluate information presented by political parties. They were also educated on the role of community leaders in promoting civic engagement and ensuring that the electoral process is fair and transparent.

The training programme benefited thousands of rural citizens, who were empowered to participate actively in the electoral process. "By equipping rural communities with civic education skills, we are creating a more informed and engaged citizenry, which is essential for building a strong and stable democracy," concluded Nkuna.

The Department of Cogta is working closely with local government structures, traditional leaders, and community organisations to ensure that the training programme reaches all corners of the Province. The initiative is part of Cogta's broader efforts to promote good governance and enhance citizen participation in democratic processes.



### MAJOR MILESTONE FOR EMBALENHLE AS MINISTER OFFICIALLY HANDS OVER THE SEWER PUMP STATIONS





he Minister of Co-operative Governance and Traditional Affairs, Thembi Nkadimeng, made a visit to Goven Mbeki Local Municipality on May 17, 2024. The purpose of the visit was to officially hand over two newly equipped sewer pump stations as part of the Minister's Infrastructure Handover Programme.

The minister's visit marked a major achievement in enhancing the local infrastructure and services. The two sewer pump stations, worth R12 million, are intended to provide efficient and reliable sewerage services to the residents of Embalenhle Extensions 22 and 25.

In her address, Ms. Nkadimeng emphasised the importance of proper infrastructure in ensuring the well-being of communities. "As government, we recognise that infrastructure is a critical component of our development agenda. It is essential for creating an environment that is conducive to economic growth, social development, and overall well-being," she said.

The minister also highlighted the need for effective governance and management of infrastructure projects. "It is imperative that we have a robust governance framework in place to ensure that our infrastructure projects are implemented efficiently and effectively. This includes regular monitoring and evaluation of projects to ensure that they are completed on time and within budget," she added.

The Municipal Infrastructure Support Agency (MISA) was overseeing the Sewer Pump Stations project, which involved upgrading pumps, installing new electrical systems, building stormwater drainage infrastructure, and implementing security measures. The project aims to ensure reliable and efficient wastewater management in the area, thereby minimising the risk of environmental pollution and public health hazards. The project is a collaborative initiative between the Department of Cooperative Governance and Traditional Affairs, the district and local municipality, as well as other key stakeholders, and has been instrumental in driving forward a broader agenda to enhance infrastructure and service delivery in the province. With a specific focus on rural areas, this project has had a profound impact on the community, benefiting no less than 12,610 households.

In addition to its social benefits, the project has also had a positive economic effect. It has created 21 job opportunities, providing a vital source of income for local residents and injecting fresh capital into the economy. Furthermore, the project has empowered two small, medium, and micro-sized enterprises (SMMEs), thereby contributing to the growth and sustainability of the local economy. This not only enhances the region's economic viability but also promotes entrepreneurship and innovation.

The handover ceremony was attended by local government officials, traditional leaders, and residents of Embalenhle Extensions 22 and 25. The event was marked by speeches, prayers, and cultural performances, which highlighted the significance of the occasion.

In conclusion, the Ministerial Infrastructure Project Handover Programme is a testament to the government's commitment to improving the lives of South Africans through effective infrastructure development. The equipped sewer pump stations in Embalenhle Extensions 22 and 25 are a welcome addition to the area's infrastructure and will undoubtedly have a positive impact on the daily lives of residents.

### **CORONATION OF HOSI FUMANI NKUNA**



khuhlu and surrounding areas came in large numbers to celebrate the long-awaited inauguration of Hosi Fumani Nkuna of the Hoxani Traditional Council office. The event was held in Mkhuhlu, Bushbuckridge Local Municipality, on May 18, 2024.

The coronation of Hosi Nkuna marks a significant milestone in the history of the Hoxani Traditional Council. He is succeeding his late father, Hosi Madala Lloyd Nkuna, who passed away in 2021. His recognition is in accordance with the Traditional and Khoi-San Leadership Act 3 of 2019, following a submission made by the royal family in accordance with their customary law of succession.

Members of the Executive Council, Executive Mayors, Senior Traditional Leaders, and dignitaries from all walks of life gathered to witness these colourful ceremonies, which were spiced up with a variety of traditional dances.

The coronation ceremony was a celebration of traditional culture and heritage, with traditional music and dance performances adding to the festive atmosphere. The ceremony was also marked by the presentation of a recognition certificate by the MEC for Culture, Sport, and Recreation, Ms. Thandi Shongwe, to the royal family.

Chapter 12 of the Republic of South Africa's Constitution of 1996 recognises the institution of traditional leadership. As a result, the government has no authority to appoint senior traditional leaders and can only recognise what the royal family has decided.

Again, the newly constructed state-of-the-art office was handed over to the Hoxani TC. This facility is designed to provide a modern and functional space for the council to conduct its activities, ensuring efficient and effective governance.

The ceremony was filled with traditional music, dances, and cultural food representing the myriad cultures in the province. It was a grand affair, with dignitaries and community members from far and wide in attendance to witness the historic event.

MEC Thandi Shongwe congratulated Hosi Nkuna on his reign as a senior traditional leader of the Hoxani Traditional Council. She went on to highlight the critical role of traditional leaders in promoting social cohesion and upholding traditional values in the face of modernization and urbanization. She also emphasised that by providing traditional leaders with modern and functional offices, the government is reaffirming its support for traditional leadership and recognising its importance in the fabric of South African society.

She further highlighted the importance of unity, cooperation, and collaboration among community members to address challenges and achieve common goals. "The handover of these newly constructed offices is a step towards strengthening the institution of traditional leadership in Mpumalanga and ensuring that traditional leaders have the resources they need to serve their communities effectively," said Shongwe.

"As we celebrate the coronation of Senior Tra-

ditional Leader Nkuna and the handing over of the traditional council office, let us come together to support and empower our new leader in his endeavours to lead and uplift the Hoxani community. In addition, as we look to the future, it is clear that traditional leaders will continue to play a vital role in the governance and development of our communities," concluded Shongwe.

Kgoshi Lameck Mokoena, Chairperson of the Mpumalanga House of Traditional and Khoi-San Leaders (MPHTKL), wished Nkuna a successful reign, describing him as a man of wisdom and sharp intellect and expressing how inspiring it was to see a young senior traditional leader passionate about youth empowerment. Kgoshi Lameck also assured the Traditional Council of the MPHTKL's support.

In his acceptance speech, Hosi Fumani Nkuna expressed his gratitude to the community for entrusting him with this great responsibility. He pledged to work tirelessly to promote the welfare and well-being of the community and to uphold the traditional values and customs of the Hoxani people.





# **PREMIER HANDS OVER NEW** TRADITIONAL COUNCIL OFFICES



Internal Newsletter May 2024 Issue No.02 of 2024/25



### CORONATION OF HOSI FCJ NKUNA OF HOXANI TC





### HANDING OVER TOOLS OF TRADE TO SENIOR TRADITIONAL LEADERS





### COGTA BIDS FAREWELL TO ITS LONG SERVING OFFICIALS



# CLOUD COMPUTINC POLICY 2024/25

### 1. Introduction

Cloud Computing is the delivery of computing resources, such as IT infrastructure or data centre over the internet. Cloud Computing allows institutions such as government departments to rent storage space or access software programs from a cloud service provider, instead of building and maintaining their own IT infrastructure or data centre and can be described as how IT teams manage the end-to-end delivery of IT services to end users. This includes all the processes and activities to design, create, deliver, and support IT services.

### 2. **PURPOSE**

The purpose of the policy is to give direction to the Department on considerations that must be made before procuring cloud services and to use the considerations outlined in this policy as guidance in considering existing cloud computing needs.

### 3. POLICY STATEMENT

3.1 The goal of the Department is to reduce the cost of ICT by eliminating duplication and fragmentation and will lead by example in using cloud services to reduce costs, improve productivity and improve services that are suited to the user's requirements.

3.2 The Department is required to use cloud services for any new ICT services and when replacing any existing ICT services, whenever the cloud services:

- are fit for purpose;
- offer the best value for money; and
- provide sufficient risk management to information and ICT assets.

### 3 ACRONYMS

DPSA:	Department of Public Service and Administration
CSP:	Cloud Service Provider
GITOC:	Government Information Technology Officer Council
GITO:	Government Information Technology Officer
IAAS:	Infrastructure as a Service
ICT:	Information and Communications Technology
ISACA:	Information Systems Audit and Control Association
ISO:	International Standards Organisation
ISO17799:	Information security management Standard
NIST:	The National Institute of Standards and Technology
PAAS:	Platform as a Service
POPI:	Protection of Personal Information Act, 2013
PSA:	Public Service Act, 1994
SAAS:	Software as a Service
SITA:	State Information Technology Agency

### 4 LEGISLATIVE FRAMEWORK and guideLines

- 4.2 Protection of Personal Information Act.
- 4.3 Minimum Information Security Standards (MISS).
- 4.4 State Information Technology Agency Act, 2002 (Act No. 88 of 1998).
- 4.5 SACSA/090/1(4) "Communication Security in the RSA".
- 4.6 Promotion of Access to Information Act (Act No. 2 of 200).
- 4.7 Electronic Communications and Transaction Act (Act No. 25 of 2002).
- 4.8 Copyright Act (Act no 98 of 1978).
- 4.9 National Strategic Intelligence Act (Act No. 39 of 1994).
- 4.10 National Archives of South Africa Act (Act No. 43 of 1996).
- 4.11 Public Service Act (Proclamation No. 103 of 1994).
- 4.12 State and SITA Procurement Regulations and Policies.

### 6.SCOPE

- 6.1 The Cloud Computing Policy will apply to all users of services, systems and applications provided by the Department.
- 6.2 This policy applies to the cloud-based variants of:Infrastructure as a Service (IaaS),
- 6.2.1 Platform as a Service (PaaS), and
- 6.2.2 Software as a Service (SaaS).
- 6.3 The policy applies to public cloud, private cloud, and community cloud implementations as well as any hybrid of cloud solutions or cloud and non-cloud hybrid solutions.
- 6.4 The policy promotes the use of cloud computing in government and fosters a structural approach to cloud adoption as required in the Directive on the usage of Cloud Computing Services in the Public Service.

### 7.RISKS

The risks associated with Cloud Computing Policy will be identified, evaluated and included in the COGTAs Risk Register.

#### 8. RESPONSIBILITY

The HoD as Accounting Officer for the Department will be responsible for the Department's overall Cloud Computing Policy. ITS section will assist sections to make all users aware of this policy.

### 9. INPUTS AND OUTPUTS POLICY AMENDMENTS

Any Cloud Computing policy changes will be discussed with all the relevant stakeholders within the Department and the Mpumalanga Provincial Treasury IT Bureau.

### 10. MONITORING AND EVALUATION

Adherence to this policy shall be monitored by ITS section to prevent unlawful use and access to the Departmental IT infrastructure and systems.

### 11. **POLICY Contraventions**

Any person who contravenes or fails to comply with any provision of this policy may be restricted from accessing IT resources. Furthermore, a person can be subjected to disciplinary action.

#### 12. POLICY REVIEW

The policy shall be reviewed annually or as and when a need arises.

Please read the complete policy shared on the departmental website

# A TRIBUTE TO DEDICATED PUBLIC SERVANTS

After decades of unwavering dedication to public service, the Department bid farewell to three remarkable officials, each having spent over 20 years of service. To mark their significant contributions, the Department hosted a series of grand farewell functions, which were poignant reminders of the importance of public service and the impact that dedicated individuals can have on the lives of others.

The farewell functions served as a testament to the enduring commitment of these retiring officials, who have spent their careers serving the nation with distinction. As they embark on their next chapter, they will be remembered for their unwavering dedication to serving the nation.



The first retiree, Mr. Msongelwa Lucas Matume, a Manager in the Labour Relations Unit, has been an integral part of the team for 26 years. Throughout his career, Mr. Matume has been committed to lifelong learning, pursuing a master's degree in public administration and management, which earned him a promotion to Deputy Director at Labour Relations Unit. His exceptional work and expertise have been invaluable to the Department, and his departure will be deeply felt.

The second retiree, Ms. Esther Maluleka, an Administrative Officer attached to the Land Use Management Directorate, has also been a key member of the Department for 27 years. With a career spanning over two decades, Ms. Maluleka began her career in the public service in 1997 as an Administrative Clerk with then Department of Housing and Land Administration. Her professionalism and positive attitude have been an inspiration to everyone on the team.





The third retiree, Ms. Busi Sibiya, attached to Records Management, has been a pillar of strength in the Department for 25 years. Ms. Busi's dedication to public service began with a three-year stint as a volunteer from 1996 to 1999. Her commitment and hard work were recognized, and she was subsequently appointed as an Administrative Clerk with then Department of Local Government and Housing. Her rise through the ranks continued in 2004, when she was promoted to a more senior role within the department.

The farewell ceremonies were a heartfelt and sentimental occasion, with family members, colleagues, and friends gathered to bid farewell to the departing officials. The atmosphere was filled with warmth as guests took turns sharing fond memories and stories of their time working alongside the departing officials.

In his farewell remarks, Matume said, "It has been an honour to serve this nation for over 30 years. I am proud of what we have achieved together, and I am grateful for the opportunities I have had to work alongside such talented and dedicated colleagues." He further expressed his heartfelt gratitude to the Head of the Department Mr. Sam Ngubane, for his unwavering support throughout his academic journey.

Maluleka echoed these sentiments, saying, "Public service is not just a job; it is a calling. It is a privilege to serve this nation, and I am grateful for the opportunity to have done so for so many years."

Sibiya said, "I will always cherish the memories of my time in public service. I am proud to have played a small part in shaping the country we live in today."

The retiring officials were presented with a personalised, signed picture recognising their outstanding service to the public service. A special presentation was also made by a colleague who has worked closely with each of them throughout their careers.

Their legacy will live on in the hearts of those who have worked with them, and they will always be remembered as shining examples of dedication and



# THE NATIONAL HEALTH Insurance (NHI)

# What role do medical schemes play in the NHI ?



### The National Health Insurance (NHI)

What is the NHI and how will it change the system?

- The NHI is a Fund, paid by our taxes, from which the government will buy health care services for all of us who live in the country from health care providers in the public sector and private sector.
- This means when you feel unwell, you can go to your nearest GP or clinic of your choice that has a contract with NHI and not worry about the cost of care.

# What role do medical schemes play in the NHI?

• The business models of private funders and their administrators will change over time. Once the NHI Fund covers a benefit, the medical schemes may not cover the same benefits. This means that their membership fees must be reduced, and some will be too small to survive so they will consolidate with others to maintain a viable risk pool for the benefits that they may still cover. Administrators of medical schemes will no longer manage over 250 options, meaning the complexity of their services will be greatly reduced.

# Is NHI an affordable systems ?

### The National Health Insurance (NHI) What is the NHI and how will it change the system?

- The NHI is a Fund, paid by our taxes, from which the government will buy health care services for all of us who live in the country from health care providers in the public sector and private sector.
- This means when you feel unwell, you can go to your nearest GP or clinic of your choice that has a contract with NHI and not worry about the cost of care.

### How can I qualify to be an accredited health care provider under the NHI?

- Every health care provider may be contracted by the NHI Fund. This will be initiated by the provider and once the provider meets the accreditation requirements they will be contracted. There will be no tenders for services.
- Every health care provider (public and private) must be certified by the Office of Health Standards Compliance.
- It will take some time for all health care providers to obtain certification, so the law makes provision for a transitional period of conditional accreditation by the Fund. The tools for health care provider compliance have been developed but NHI Fund accreditation and contracting requirements are still being developed.
- The health care provider must agree to, and comply with, the requirements of the NHI Fund to be accredited and contracted with the Fund. This includes connection to the Fund digital systems and reporting.
- A primary health care provider will be assigned a designated population that will be under their care and will be paid on a capitation basis. The details are being developed and will include a performance-based portion.

#### Is the function of accreditation by the NHI Fund substituting function of OHSC, HPCSA, SANC and other health professional regulatory bodies?

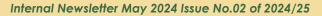
- No. The Office of Health Standards and Compliance (OHSC) primary responsibility is quality assurance. The role of the OHSC is to inspect and certify health establishments as compliant or non-compliant with prescribed norms and standards for a health establishment. All health facilities must be certified by the OHSC to be considered for accreditation by the NHI.
- The health professional regulatory bodies such as HPCSA and SANC are statutory bodies which regulate the registered professionals with the councils. All health professionals offering services in South Africa must be registered with the relevant professional bodies and comply with the rules and regulations and requirements of continuous professional development of the various bodies.
- The NHI will require both certification as part of the application for accreditation.

What are the requirements for accreditation with the NHI Fund?

- Accreditation with the NHI Fund will require that the provider must: 1. Be registered with a recognised statutory health professional council.
  - Be in possession of proof of certification by OHSC.

ð

- 3. Meet the needs of users and ensure service provider compliance with the Fund's prescribed specific performance criteria, accompanied by a budget impact analysis, including the:
  - (a) Provision of the specified minimum required range of personal health services.



# THE NATIONAL Health Insurance

# How will the NHI Fund procure health products?

Suppliers of health products will remain private companies. The NHI Fund will determine the range of products (medicines, devices, etc) that are required to deliver the benefits that the Fund is paying for at any point in time and will set prices for those products that any contracted provider will pay to the suppliers. The large volumes create certainty for suppliers and help to reduce prices.

### Who will be covered under the NHI Fund?

- The fund will purchase services on behalf of SA citizens, permanent residents, refugees, inmates and specific categories of foreign nationals.
- Asylum seekers and illegal foreigners will be covered for notifiable conditions and emergency medical services.
- All children will be covered for all benefits purchased by the fund regardless of nationality.
- Visiting foreign nationals will be covered by their mandatory travel insurance.

## Will unemployed people be able to access health care services?

 Yes. The NHI Fund will purchase services on behalf of all South Africans. All users will be able to access health care services without paying anything at the point of care, regardless of their socioeconomic status.

# How will South Africans who do not have IDs be helped?

- Biometric identification will be used in facilities under the NHI reform. This is to ensure that all users have a portable health record that can be accessed under all circumstances anywhere in the country.
- The department of Health has a collaboration with Department of Home Affairs to address birth and death records.
- This collaboration helped many undocumented South Africans to access COVID-19 vaccinations during the COVID-19 pandemic.

#### Africans to access COVID-19 vacci COVID-19 pandemic. MS V MAKUKULE MS MZ MLANGEN MR SS KUNENE MS FZ NGOMANA MS LZ MSIBI MR JP MAVUNDH MR TA TSELA MR AT NKUNA MR BS MHLONGC MR EM MATHEBU MS SB NDHI ALA

MS MZ MLANGENI MR SS KUNENE MS FZ NGOMANA MS LZ MSIBI MR JP MAVUNDHLA MR TA TSELA MR AT NKUNA MR BS MHLONGO MR EM MATHEBULA MS SB NDHLALA MS SA MASEKO MR GB INAMA MR P MATSANE MS DG MALAZA MR KM MALOMANE MS VL SKOSANA

# Month of June BirthdaysAKUKULE<br/>MLANGENI<br/>KUNENEMR MO MSHWANA<br/>MR MM MSHWANA<br/>MR MA KHUMALOMS KM RALIJO<br/>MR LE ZANDAMELA<br/>MS MF NGOBENI

MR MA KHUMALO MR TP MALINGA MR TP MALINGA MR JM MASINA MR SS SUKAZI MR DM NKABINDE MS OJ REPINGA MS MC NTSIMBI MS C NGWENYA MS EL JIYANE MS HD POO MR FL MBONANI MR HI MASEKO MR RP SEODISA MR PT MATHEBULA MS PR MLOTYWA MS KM RALIJO MR LE ZANDAMELA MS MF NGOBENI MR IL SELAMOLELA MS TY SIHLANGU MS RC SEAKAMELA MR JM KEKANA MS JA MASOMBUKA MS SR MOSOTHO MS ET MOKOENA MS BS BUTHELEZI MS NJ NKALANE MS SJ MTSHWENI MR MW LOOCK MS X NDHLOVU MS SJ SIKHOSANA MR RB MANZINI MR T SAMBO MS DLM MOTUBANE MR CCC MASULILA MR RB MAHLANGU (IKOSI) MR MM NDLOVU MS LE MASEKO MS KS MAGAGULA MS RM MAPUTU MS NH MASHABA MS L MSIBI MS MF NDHLOVU MS LD KHUMALO MS NP SHABANGU MS SB MLIMI MR TW SIBANYONI MR DS MKHABELA

### The National Health Insurance (NHI)

What is the NHI and how will it change the system?

- The NHI is a Fund, paid by our taxes, from which the government will buy health care services for all of us who live in the country from health care providers in the public sector and private sector.
- This means when you feel unwell, you can go to your nearest GP or clinic of your choice that has a contract with NHI and not worry about the cost of care.

### What role do private health care providers play in the NHI?

- Private health care providers will continue to operate privately under the NHI dispensation. Contrary to some public narrative, the NHI is not going to abolish or do away with private health providers.
- NHI will not allow health care providers to set their own fees for NHI funded benefits. The Fund will set the fees that it will pay to private doctors, hospitals and others on your behalf.
- private doctors, hospitals and others on your behalf.
  Private General Practitioners will be a part of multi-disciplinary networks in their communities and will be paid by the NHI Fund using a capitation model.
- The private health sector provides will benefit from the opportunity to contract with NHI to provide health services to the broader public, rather than the small proportion for which they currently provide services. They will be able to provide services to patients throughout the year not worried about depletion of funds of patients at any stage.
- Private hospitals will see patients referred by primary health care providers in both public and private sectors and the NHI Fund will settle the bill at the prescribed rates.

#### What services will be provided under NHI?

- NHI will purchase comprehensive personal health service benefits from NHI-contracted public and private health facilities.
- The service benefits include services provided at primary, secondary, tertiary, specialized and quaternary levels.
- Once the NHI Fund covers a benefit the medical schemes may not cover the same benefits.
- The Benefits Advisory Committee will determine which benefits are medically necessary benefits and this will include:
  - Primary Health Care services: visits to clinics, community health centres and accredited multi-disciplinary group practices and centres at a non-specialist level, community health care outreach workers, integrated school health services,
  - Hospital services: outpatient and in-patient visits at all accredited hospital levels, using a referral system (requiring a letter from a PHC centre/ provider unless in case of emergency)
  - Rehabilitation health services
  - Palliative Care
  - Mental health services
     Emergency medical services
    - Transportation for patients who are referred to and from another health facility.

12)